



EFFECTIVE: SEPTEMBER 2008
CURRICULUM GUIDELINES

A. Division:

M: Course Objectives / Learning Outcomes:

Students will have the opportunity to learn the therapeutic communication skills of advanced empathy, therapeutic confrontation and immediacy. Student learning will focus on problem solving and conflict resolution. Students will have opportunities to participate in simulated role-plays with individuals experiencing episodic health challenges. Students will learn the relevance of cultural competence as it relates to therapeutic communication.

N: Course Content:

Therapeutic communication will be introduced through:

Understanding and demonstrating the phases of the nurse-client relationship
Understanding of the use of advanced empathy, therapeutic confrontation