

EFFECTIVE: JANUARY, 2008 CURRICULUM GUIDELINES

C, M, P, Q

Revised: Date of Previous Revision: Date of Current Revision:

September 2004

MARK 3215 Buyer Behaviour

M: Course Objectives / Learning Outcomes

At the end of the course, the successful student should be able to:

- 1. Explain the nature, structure and characteristics of consumer and organizational marketing strategies:
 - A. For consumer markets:
 - demonstrate an understanding of consumer motivation, perception, learning, personality, attitude formation, and change;
 - explain the social and cultural dimensions of consumer behaviour;
 - explain the role of the consumer and consumerism in Canadian society; u 4 Texpler and 35565

ructure and distinguishing characteristics of organizational

- d considerations involved in organizational buying;
- 2. Explain ho o m

zational situations;