## **M:** Course Objectives / Learning Outcomes:

Upon successful completion of this course, students will be able to:

- 1. Provide care and assistance for residents experiencing complex health challenges, including cognitive challenges.
- 2. Provide person-centered care and assistance that recognizes and respects the uniqueness of each individual resident.
- 3. Perform personal care skills in an organized manner ensuring the comfort and appropriate independence of the client/resident.
- 4. Use an informed problem-solving approach to provide care and assistance that promotes the physical, psychological, social, cognitive and spiritual well-being of residents and families.
- 5. Successfully apply problem-solving and critical thinking skills to increasingly complex situations.
- 6. Provide personal care and assistance competently in ways that maintain safety for self and others.
- 7. Perform the care-giver role in a reflective, responsible, accountable and professional manner within the parameters of the HCA role.
- 8. Communicate clearly, accurately and in sensitive ways with residents and families.
- 9. Interact with other members of the healthcare team in ways which contribute to effective working relationships and the achievement of goals.
- 10. Recognize and respond to own self-development, learning and health enhancement needs.
- 11. Undertake the role of a HCA in a community or facility setting.

#### N: Course Content:

This course will be organized around application of the following concepts:

1. Problem-solving and care planning using critical thinking skills:

Assessing, planning, implementing, and evaluating care

- 2. Promotion of independence.
- 3. Communication:

Caring

Observing, reporting and recording

4. Care-giving skills:

Safety

Organization

Comfort

Dignity and respect

- 5. Values, beliefs, and standards.
- 6. Responsibility and accountability.
- 7. Reflective practice.

## **O:** Methods of Instruction:

Practicum experiences

Group discussions

Student presentations/capstone

# **P:** Textbooks and Materials to be Purchased by Students:

A list of recommended textbooks and materials is provided to students at the beginning of the semester.

#### **O:** Means of Assessment:

Course evaluation is consistent with Douglas College course evaluation policy. An evaluation schedule is presented at the beginning of the course.

This is a  $\underline{MASTERY}$  course. Students will receive a detailed outline of performance expectations at the beginning of the course.

**R:** Prior Learning Assessment and Recognition: specify whether course is open for PLAR

No