

EFFECTIVE: JANUARY, 2008 CURRICULUM GUIDELINES

Effective Date:

January 2008

B. Department / Program

M: Course Objectives / Learning Outcomes

At the end of the course, the successful student should be able to:

- 1. Conduct a comprehensive analysis of a non profit organization/agency
 - Ø analyze management's approach to issues such as organizational structures, culture, teamwork, leadership, managing change and working with a voluntary board
 - Ø recommend effective management strategies to make positive changes within the organization
- 2. Analyze current and emerging management issues and trends
- 3. Research and apply theories of management approaches to labour relations, employee motivation and leadership skills

N: Course Content:

- 1. The Environment of Non-Profit Organizations
 - Organizational styles (for profit, non-profit, public sector)
 - Ø Mission based management
 - Ø Analyzing the environment and strategic planning (SWOT)
 - Ø Funding sources
- 2. The Administrative Process
 - Ø Managerial functions, roles and skills
 - Ø Ethical decision making
 - Ø Working with voluntary boards
 - Ø The budgeting process
- 3. Leading Staff and Volunteers
 - Ø What is leadership?
 - Ø Selecting and compensating staff
 - Ø Motivating staff and volunteers
 - Ø Team building
 - Ø Organizational culture
 - Ø Managing change
- 4. Evaluation and Control
 - Ø Behavioural objectives and staff evaluations
 - Ø Program evaluation

O: Methods of Instruction

Lectures, seminars and discussion

Group presentations

Videos

Web-based discussion

P: Textbooks and Materials to be chosen from

Selected readings and cases

Q: Means of Assessment

This is a graded course.

Article/book review(s)

Organizational analysis report and/or case analysis

Participation

Peer review

Public Presentation

R:	Prior Learning Assessment and Recognition: specify whether course is open for PLAR	
	This course is open for PLAR.	1
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Dean	/ Director: Rosilyn G. Coulson	Registrar: Trish Angus

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