TECHNICAL SYSTEM REQUIREMENTS FOR ONLINE LEARNING AT DOUGLAS COLLEGE

The following system requirements are the recommended MINIMUM computer specifications for taking courses online at Douglas College. Douglas College has multiple integrated educational software delivery services such as:

Blackboard Learn™
Blackboard Collaborate Ultra™
Respondus LockDown Browser™
Turnitin™
Zoom™
BlueJeans
Microsoft 365

Please reach out to your instructor to fully understand course specific technical requirements that may not be listed here.

1. BLACKBOARD LEARN

MINIMUM HARDWARE REQUIREMENTS

Supported Operating Systems: Windows 8, Windows 10, Mac OS 10.12, Mac OS 10.13, Mac OS 10.14, iOS, Android, Windows Mobile, Chrome OS

Suggested RAM: 4GB RAM (8**GB RAM or more is highly recommended**)

Internet Connection and Speed: Minimum speed of 1.5 Mbps download, 750 Kbps upload

Internet Connection: Wired Network is recommended. Secured Wireless connections are acceptable, but performance will vary.

Additional Tools for video d rd

BROWSER COMPATIBILITY

Blackboard Learn provides a list of supported browsers that will ensure all course content and course tools are displayed accurately. We recommend installing both Chrome and Firefox browsers to access our technologies, especially if you receive an error message while using either of these browsers. Please try using a different browser to see if you experience the same results before contacting the CEIT Service Desk for assistance. Click here to view the list of supported browsers.

ADDITIONAL RECOMMENDATION

Pop-up window blockers should be disabled, as they can